## New Developments in State Fiscal Year 2009



- As part of its projects and priorities delineated by the Supreme Court, the Alternative Dispute Resolution Coordinating Committee (ADR Committee) of the Illinois Judicial Conference created a *Uniform Arbitrator Reference Manual* and developed a related training outline and materials. The manual will be utilized as one of the tools to train new attorneys wishing to serve as arbitrators as well as retrain existing arbitrators.
- In its continued efforts to enrich the data analysis of arbitration programs and improve program operations and outcomes, the Supreme Court charged the ADR Committee with reviewing the current collection methods of arbitration statistics to determine whether the data are accurately capturing the results of the program as intended when arbitration was implemented in 1987. The Committee formed a workgroup to study this assignment, and the workgroup has begun to review arbitration programs and related program statistics.
- The ADR Committee was also charged with surveying program practitioners and identifying reliable measures of participant satisfaction with ADR processes. The ADR Committee, during State Fiscal Year 2009, collected various survey instruments and related data, and began to identify which information is most useful for improving arbitration processes in the state of Illinois.